

Data Subject: Users browsing the portal [www.seredil.it](http://www.seredil.it).

## **Data Controller**

The Data Controller, pursuant to the law, is **SER EDIL GROUP SRL**, with registered office at Via Legnone 10, 23014 Delebio (SO), registered with the Companies Register of Sondrio — Tax Code/VAT No. 01098910142, contactable at the following details: email [info@seredil.it](mailto:info@seredil.it), telephone 0342683340, represented by its legal representative pro tempore.

**SER EDIL SRL**, in its capacity as Data Controller of your personal data, pursuant to and for the purposes of EU Regulation 2016/679, hereinafter referred to as the “GDPR”, hereby informs you that the aforementioned legislation provides for the protection of data subjects with regard to the processing of personal data and that such processing will be carried out in accordance with the principles of fairness, lawfulness, transparency and protection of your privacy and rights.

Your personal data will be processed in accordance with the legal provisions of the above-mentioned legislation and the confidentiality obligations provided therein.

## **Purposes, legal basis and retention periods**

Your data will be used for the following purposes:

### **- Necessary browsing data**

The IT systems and software procedures used to operate this website acquire, during their normal operation, certain personal data whose transmission is implicit in the use of Internet communication protocols.

This category of data includes IP addresses or domain names of the computers and terminals used by users, URI/URL addresses — Uniform Resource Identifier/Locator — of the requested resources, the time of the request, the method used to submit the request to the server, the size of the file obtained in response, the numerical code indicating the status of the response given by the server — successful, error, etc. — and other parameters relating to the user’s operating system and IT environment.

Such data, which is necessary for the use of web services, is processed for the purpose of monitoring the proper functioning of the services offered.

Browsing data and technical data will be processed and stored for the time strictly necessary to ensure the proper functioning of the website, the security of the systems, the provision of the requested services, and compliance with any legal obligations or requests from the competent authorities.

### **- Statistical browsing data and cookies**

Subject to the user’s consent, the website may use cookies and similar technologies to obtain statistical information on the use of the services, such as the most visited pages, the number of visitors by time slot or day, and the geographical areas of

origin.

For further details on the types of cookies used, their purposes, and the methods for managing consent, please refer to the Cookie Policy available in the footer of the website.

#### - Personal data voluntarily provided by the user

The data provided by the user when filling in the contact form, such as name, surname, email address and telephone number, will be processed exclusively in order to respond to the request for information submitted by the data subject.

The data will be retained for the time necessary to provide the service and will not be used for marketing or profiling purposes.

#### **Categories of recipients of the processed data**

Your data will be processed only by personnel expressly authorised by the Data Controller and, in particular, by the following categories of authorised personnel:

1. Internal operators responsible for managing the web portal.
2. Any technical personnel appointed to examine and respond to the information requests submitted by the user.

#### **Communication**

Your data may be communicated, for the proper management of the relationship, to external parties duly appointed as Data Processors, including web service providers responsible for managing and maintaining the platform.

#### **Disclosure**

Your personal data will not be disclosed in any way.

#### **Transfer of data to third countries**

Your personal data may also be transferred, limited to the purposes indicated above, to the following countries:

- EU countries;
- United States.

Should it become necessary to transfer the personal data of data subjects to countries located outside the EEA, this will take place in compliance with the limits and conditions set out in Articles 44 et seq. of EU Regulation 2016/679.

#### **Processing methods**

The processing of the personal data indicated above will be carried out by the Data Controller using automated or manual methods.

## **Rights of the data subject — EU Regulation 2016/679: Articles 15, 16, 17, 18, 19, 20, 21, 22**

1. The data subject has the right to obtain confirmation as to whether or not personal data concerning them exists, even if not yet recorded, to receive such data in an intelligible form, and to lodge a complaint with the Supervisory Authority.
2. The data subject has the right to obtain information on:
  - the origin of the personal data;
  - the purposes and methods of processing;
  - the logic applied in the event of processing carried out with the aid of electronic tools;
  - the identification details of the Data Controller, Data Processors and the representative designated pursuant to Article 5, paragraph 2;
  - the subjects or categories of subjects to whom the personal data may be communicated or who may become aware of it in their capacity as designated representative in the territory of the State, data processors or persons in charge of processing.
3. The data subject has the right to obtain:
  - the updating, rectification or, where they have an interest, the integration of the data;
  - the erasure, anonymisation or blocking of data processed unlawfully, including data whose retention is not necessary in relation to the purposes for which it was collected or subsequently processed;
  - certification that the operations referred to in points a) and b) have been brought to the attention, also as regards their content, of those to whom the data has been communicated or disclosed, except where this proves impossible or involves the use of means that are manifestly disproportionate to the protected right;
  - data portability.
4. The data subject has the right to object, in whole or in part:
  - on legitimate grounds, to the processing of personal data concerning them, even where relevant to the purpose of collection;
  - to the processing of personal data concerning them for the purpose of sending advertising material or direct sales communications, or for carrying out market research or commercial communications.

### **Changes to this notice**

The Data Controller may change, amend, add or remove any part of this Privacy Policy.